

**City of Lodi GrapeLine**  
**Public Hearing – December 20, 2023 @ 7:00 PM**

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The City of Lodi GrapeLine is seeking public input on service levels for weekend fixed route service (Routes 1/30, 2/22, 34, and 5/31) and express fixed route service (Routes EX1, EX2, and EX6).

**Weekend Fixed Routes**

<b>Saturday Routes</b> <i>Current Schedule</i>		<b>Sunday Routes</b> <i>Proposed Schedule</i>	
Route 1/30	7:30 AM – 6:30 PM	Route 1/30	7:30 AM – 3:30 PM
Route 2/22	7:30 AM – 6:30 PM	Route 2/22	7:30 AM – 3:30 PM
Route 34	7:30 AM – 6:30 PM	Route 34	7:30 AM – 3:30 PM
Route 5/31	7:30 AM – 6:30 PM	Route 5/31	7:30 AM – 3:30 PM

**Express Fixed Routes**

<b>Express Routes</b> <i>Current Schedule</i> Effective August to June ONLY – Express Routes do not operate June to July	
Express 1	6:55 AM – 8:09 AM 2:40 PM – 4:05 PM
Express 2	6:45 AM – 8:15 AM 2:26 PM – 4:29 PM
Express 6	6:50 AM – 8:13 AM 2:30 PM – 4:29 PM

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The City of Lodi GrapeLine is seeking public comment on changes to ADA paratransit and general public Dial-A-Ride policies. The policy changes are related to the reservation scheduling window, late cancellation window, and excessive cancellations.

**General Public Dial-A-Ride & ADA Paratransit/VineLine:**  
**Scheduling and Late Cancellation Definitions**

- (1) **Proposed:** Passengers may make a reservation appointment up to seven (7) days in advance of the ride.  
**Current:** Passengers may make a reservation appointment up to fourteen (14) days in advance of the ride.
- (2) **Proposed:** A trip cancelled within two (2) hours of a pick-up time without a valid reason is a late cancellation.  
**Current:** A trip cancelled within one (1) hour of a pick-up time without a valid reason is a late cancellation.

**General Public Dial-A-Ride:**  
**Excessive Cancellation Policy**

- (3) Passengers may be suspended from general public Dial-A-Ride if they have more than 5 cancellations in a month, representing more than 50% of scheduled trips. Cancellations with valid reasons will not be counted against the passenger.
  - a. Passengers will be given two warnings before suspension. The first warning will be a phone call and the second warning will be a letter. If excessive cancellations continue, the passenger will be suspended for 7-days. The second suspension will last 30 days and each subsequent suspension will be 45-days.
  - b. Passengers may appeal a suspension within thirty (30) calendar days after receipt of the suspended service notification. An Administrative Appeals Hearing will be held to provide an opportunity for the person appealing to present information and arguments. A final written determination upholding or overturning the suspension will be made within fourteen (14) calendar days from the hearing date. Persons may continue to utilize the service until a decision is granted after the hearing.