

RESOLUTION NO. 2025-_____

A RESOLUTION OF THE LODI CITY COUNCIL AUTHORIZING INTERIM CITY
MANAGER TO EXECUTE AMENDMENT NO. 1 TO PROFESSIONAL
SERVICES AGREEMENT WITH MILSOFT UTILITY SOLUTIONS, INC. OF
ABILENE, TEXAS FOR VARIOUS OUTAGE, TRAINING AND CUSTOMER
RELATED UTILITY SOLUTIONS AND APPROPRIATING FUNDS IN THE
AMOUNT OF \$198,900

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WHEREAS, in October 2023, the City Council adopted Resolution 2023-214 authorizing a five-year agreement with Milsoft Utilities Solutions, Inc. (Milsoft) for renewal of the Outage Management System (OMS), Interactive Voice Response (IVR), WindMil and WindMilMap Circuit Analysis tools, and associated support services in the amount of \$183,175; and

WHEREAS, during the quotation and renewal process, subscription fees for the Hosted IVR service were inadvertently omitted and staff is requesting approval to amend the existing five-year agreement to include these Hosted IVR subscription fees in the amount of \$35,280 annually; and

WHEREAS, customer outage report calls will be billed at \$0.05 per minute; and based on historical outage activity, staff estimates these costs at approximately \$1,200 per year; and

WHEREAS, staff is also requesting an additional \$10,000 to provide for three days of onsite training in Lodi for new staff as well as a refresher for existing staff on the OMS and IVR platforms as well as an additional \$6,500 to convert Milsoft applications to integrate with new billing vendors; and

WHEREAS, staff is recommending to appropriate funds in the amount of \$198,900 from Fund 500 to Account No. 50061500.72369 for Fiscal Year 2025/26 for a total revised five-year contract amount of \$382,075.

NOW, THEREFORE, BE IT RESOLVED that the Lodi City Council hereby authorizes the Interim City Manager to execute Amendment No. 1 to Professional Services Agreement with Milsoft Utility Solutions, Inc. of Abilene, Texas for various outage, training and customer related utility solutions and appropriate funds in the amount of \$198,900 as noted above for a total revised five-year contract amount of \$382,075; and

BE IT FURTHER RESOLVED, pursuant to Section 6.3q of the City Council Protocol Manual (adopted 11/6/19, Resolution No. 2019-223), the City Attorney is hereby authorized to make minor revisions to the above-referenced document(s) that do not alter the compensation or term, and to make clerical corrections as necessary.

Dated: December 17, 2025

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I hereby certify that Resolution No. 2025-_____ was passed and adopted by the City Council of the City of Lodi in a regular meeting held on December 17, 2025, by the following vote:

AYES: COUNCIL MEMBERS –

NOES: COUNCIL MEMBERS –

ABSENT: COUNCIL MEMBERS –

ABSTAIN: COUNCIL MEMBERS –

OLIVIA NASHED
City Clerk

2025-_____