



**CivicPlus**

302 South 4th St. Suite 500  
Manhattan, KS 66502  
US

**Quote #:**

Q-51768-1

**Date:**

10/4/2023 12:00 PM

**Customer:**

LODI, CALIFORNIA

QTY	Product Name	DESCRIPTION
5.00	Additional Notify Me SMS Subscribers (500) - CivicEngage Central Renewal	Additional SMS Subscribers (Block of 500) Annual Fee.
1.00	CivicMedia	CivicMedia Standard Annual Fee Renewal - includes live streaming + 10GB storage
1.00	CivicPlus GCMS All-Inclusive	Website Annual Fees for Hosting and Support.
1.00	CivicSend Annual Renewal	CivicSend Annual
1.00	LDAP Annual Fee	LDAP Annual Fee
1.00	SSL Certificate Annual Fee	Annual Fee Renewal for SSL Certificate: <a href="https://www.lodi.gov">https://www.lodi.gov</a>
1.00	Subsite Annual Fee	Subsite Annual Fee (Hosting & Support): Intranet
1.00	Custom Mobile App Annual Fee	Custom Mobile App Annual Fee Renewal.
1.00	48 Month Redesign Ultimate Annual - CivicEngage Central	48 Month Redesign Ultimate Annual - CivicEngage Central
1.00	Process Automation Premium Package	Process Automation Premium Package
1.00	Forms & Apps	Forms & Apps
1.00	Data Manager Module	Data Manager Module
1.00	OB Connectors, PA	OB Connectors, PA
1.00	Workflow & Approvals Module	Workflow & Approvals Module
1.00	Annual Professional Services - 5 Hours	Annual Professional Services - 5 Hours
Annual Recurring Services - Initial Term		USD 35,228.43
Annual Recurring Services - (Subject to Uplift)		USD 35,228.43

1. This renewal Statement of Work ("SOW") is between City of Lodi ("Customer") and CivicPlus, LLC and shall be subject to the terms and conditions of the Master Services Agreement ("MSA") and the applicable Solutions and Products terms found at: [www.civicplus.help/hc/p/legal-stuff](http://www.civicplus.help/hc/p/legal-stuff) (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus (collectively, referred to as the "Agreement"). The Parties agree the Agreement shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").

2. This SOW shall remain in effect for an initial term starting at the Customer's next renewal date of 2/14/2024 and running for twelve months ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for additional 1-year renewal terms ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".

3. Unless terminated, Customer shall be invoiced for the Annual Recurring Services on each Renewal Date of each calendar year subject to an annual increase of 5% each Renewal Term.

**Acceptance**

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW. For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:



Name:

Name:

Amy Vikander

Title:

Title:

Senior Vice President of Customer Success

Date:

Date:



**CivicPlus**

302 South 4th St. Suite 500  
Manhattan, KS 66502  
US

**Quote #:**  
**Date:**  
**Expires On:**

Statement of Work  
Q-74665-1  
4/25/2024 1:26 PM  
5/1/2024

**Client:**  
Lodi CA - Multiproduct

**Bill To:**  
LODI, CALIFORNIA

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Megan Schindler		megan.schindler@civicplus.com		Net 30

One-time(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	Virtual Training	1 Hour of Virtual Training

Recurring Service(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	SeeClickFix Connector for ArcGIS (1-way)	Feature Service within ArcGIS to display your request data in internal reports, public maps and Open Data Portals
1.00	SeeClickFix Pro	Unlimited gov user licenses for the SeeClickFix CRM/311 system that includes request management, constituent management & profile, work order management, and a multi-channel communications inbox.
1.00	Marketplace App Annual	Marketplace App Annual

List Price - Initial Term Total	USD 43,917.79
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Total Investment - Prorated Year 1	USD 27,657.93
Annual Recurring Services (Subject to Uplift)	USD 34,483.84

Total Days of Quote:294

Initial Term	Beginning at signing and ending 2/13/2025, Renewal Term 2/14 each calendar year
Initial Term Invoice Schedule	100% Invoiced upon Signature Date

The Annual Recurring Services subscription fee for the Products (as described above) included in this SOW are prorated and co-termed to align with the Client's current SeeClickFix billing schedule and the Annual Recurring Services amount will subsequently be added to Client's Term and regularly scheduled annual invoices under the terms of the Agreement.

This Statement of Work ("SOW") shall be subject to the terms and conditions of Master Services Agreement signed by and between the Parties and the applicable Solutions and Services Terms and Conditions located at: <https://www.civicplus.help/hc/en-us/sections/11726451593367-Solutions-and-Services-Terms-and-Conditions> (collective, the "Agreement"). By signing this SOW, Client expressly agrees to the terms and conditions of the Agreement, as though set forth herein.

**Acceptance**

The undersigned has read and agrees to the following Binding Terms, which are incorporated into this SOW, and have caused this SOW to be executed as of the date signed by the Customer which will be the Effective Date:

For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>

Authorized Client Signature

CivicPlus

By (please sign):

By (please sign):

\_\_\_\_\_  
Name:

\_\_\_\_\_  
Name:

\_\_\_\_\_  
Title:

\_\_\_\_\_  
Title:

\_\_\_\_\_  
Date:

\_\_\_\_\_  
Date:

Organization Legal Name:

\_\_\_\_\_  
Billing Contact:

\_\_\_\_\_  
Title:

\_\_\_\_\_  
Billing Phone Number:

\_\_\_\_\_  
Billing Email:

\_\_\_\_\_  
Billing Address:

\_\_\_\_\_  
Mailing Address: (If different from above)

\_\_\_\_\_  
PO Number: (Info needed on Invoice (PO or Job#) if required)